

Exhibit F

Robson, Patrick L.

From: Rapp, Steven [<mailto:Steven.Rapp@ironmountain.com>]
Sent: Wednesday, September 18, 2013 9:35 AM
To: Glemser, Patrick - PA
Cc: Mongelluzzo, John - PA
Subject: Estate Projects Are Now on Hold

Hi Patrick,

Thanks again for your time this morning. As discussed, the project (Ocwen Trailing Document Transfer) has been put on hold by the Estate as they have formally requested that all work be stopped immediately. Unfortunately, this means Iron Mountain had to release the workforce that was acquired to complete the Green Tree and Quicken projects. When the projects start back up again, Iron Mountain will require additional time to acquire a new pool of labor and train them appropriately. The Estate was advised that this stop would result in additional project timeline and costs associated with future projects.

Needless to say, we are very eager to move these projects forward, if there is anything we can do to help expedite the situation to allow the teams to get back to work, please let me know.

Thank you,

Steve Rapp | Senior Business Development Executive - Financial Services | Iron Mountain Incorporated | 416-797-4702 |
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